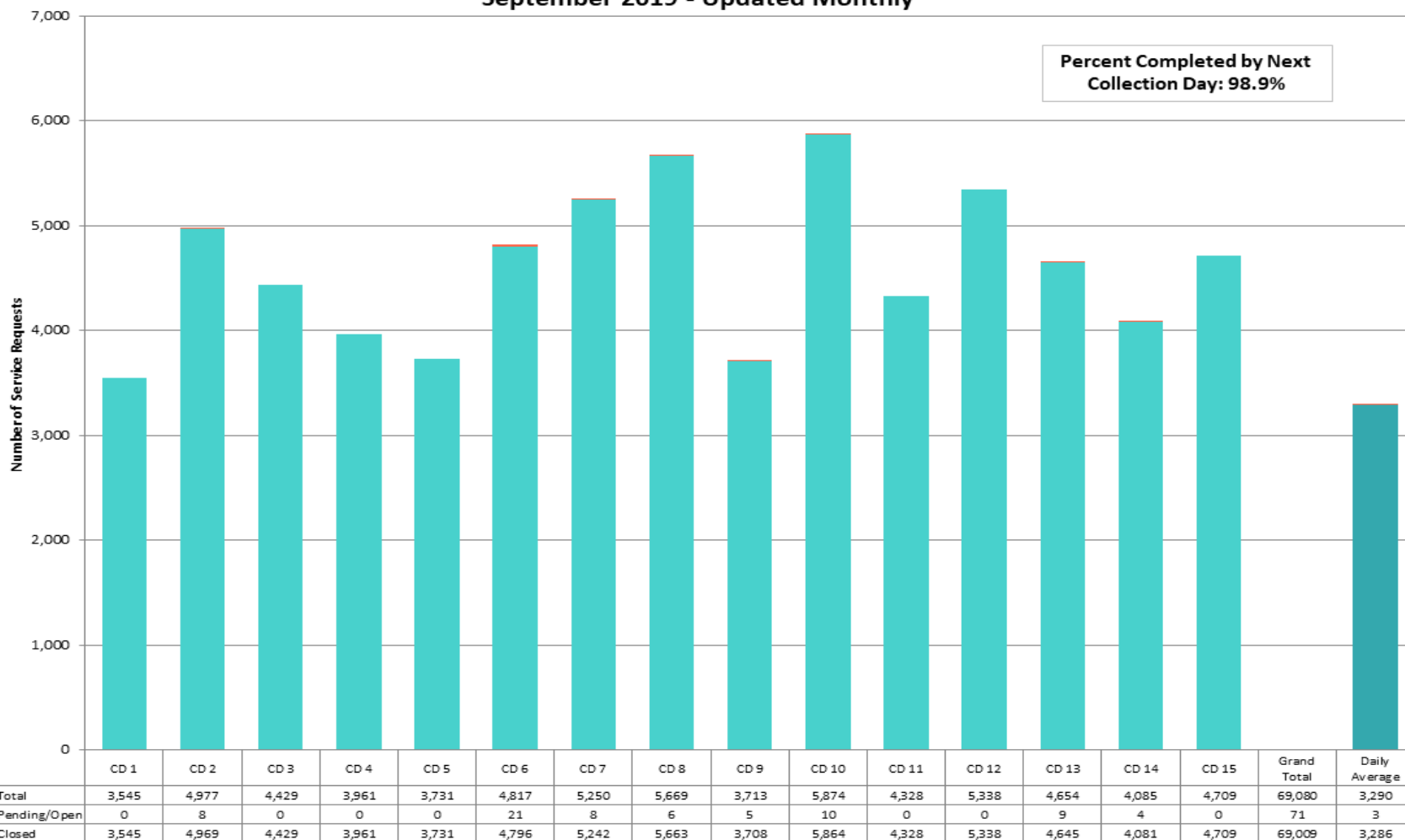


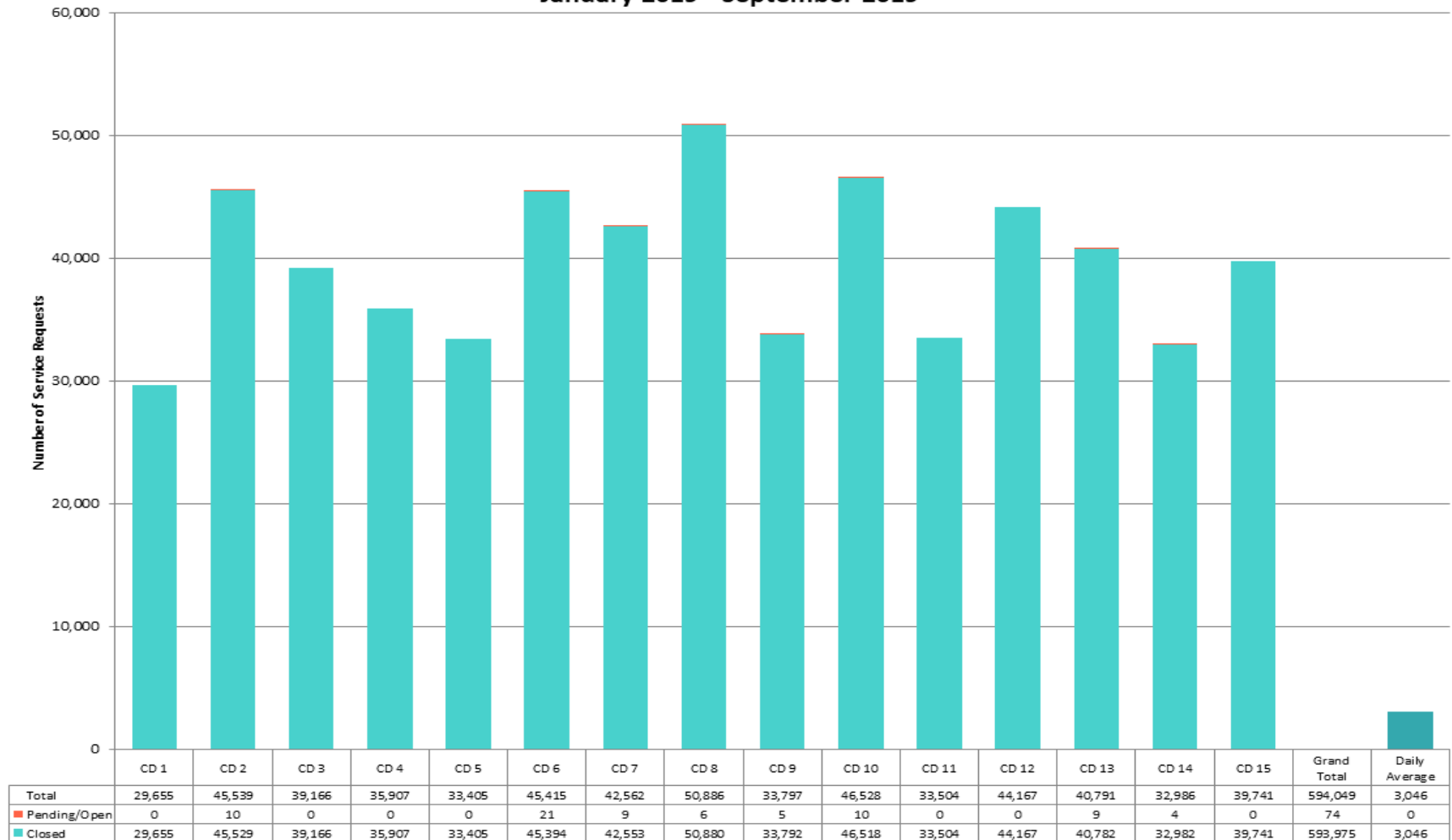
## Weekly Snapshot October 06, 2019 - October 12, 2019: Bulky Item Collection Service Requests by Council District



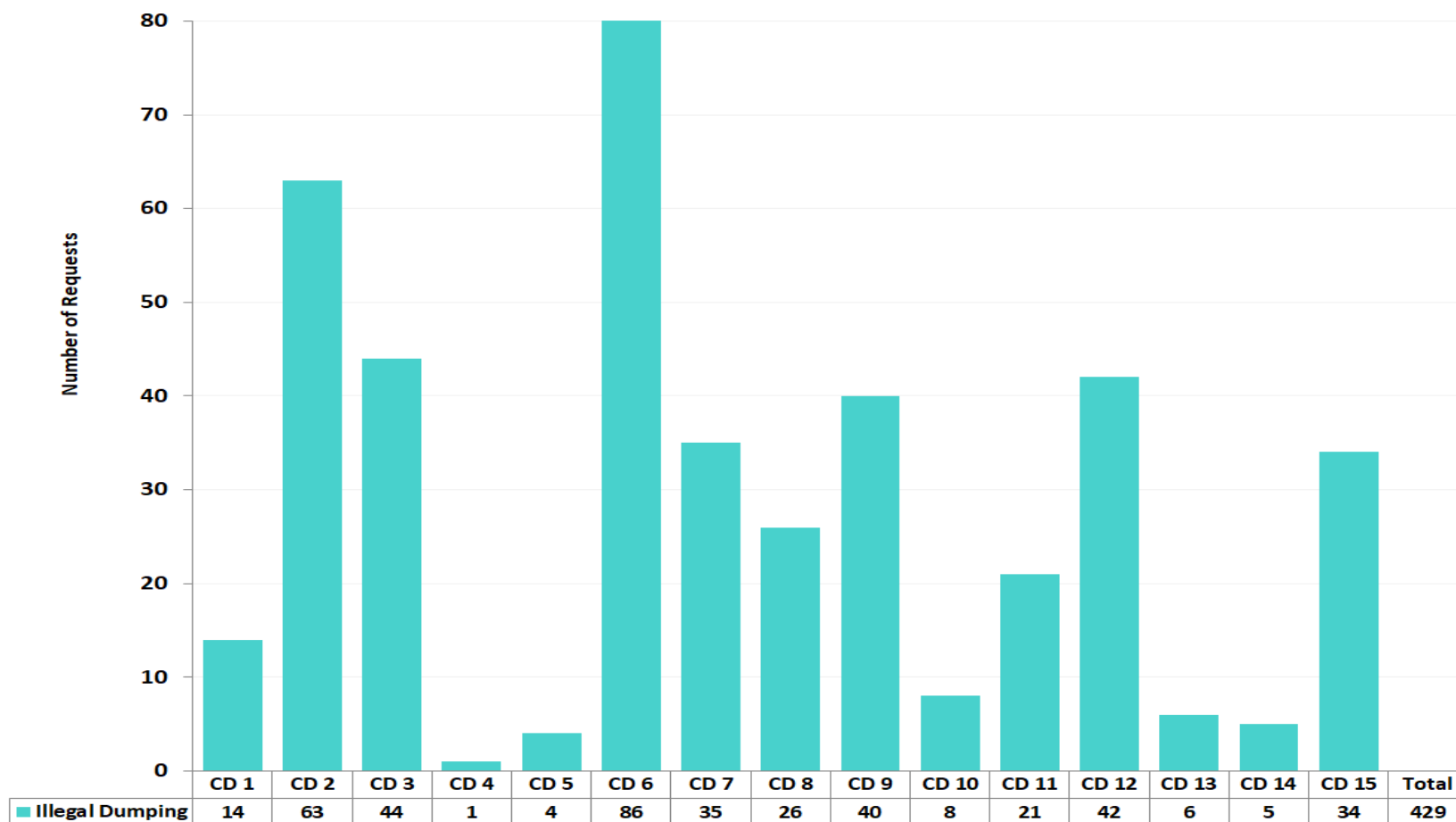
## Bulky Item Collection Service Requests by Council District September 2019 - Updated Monthly



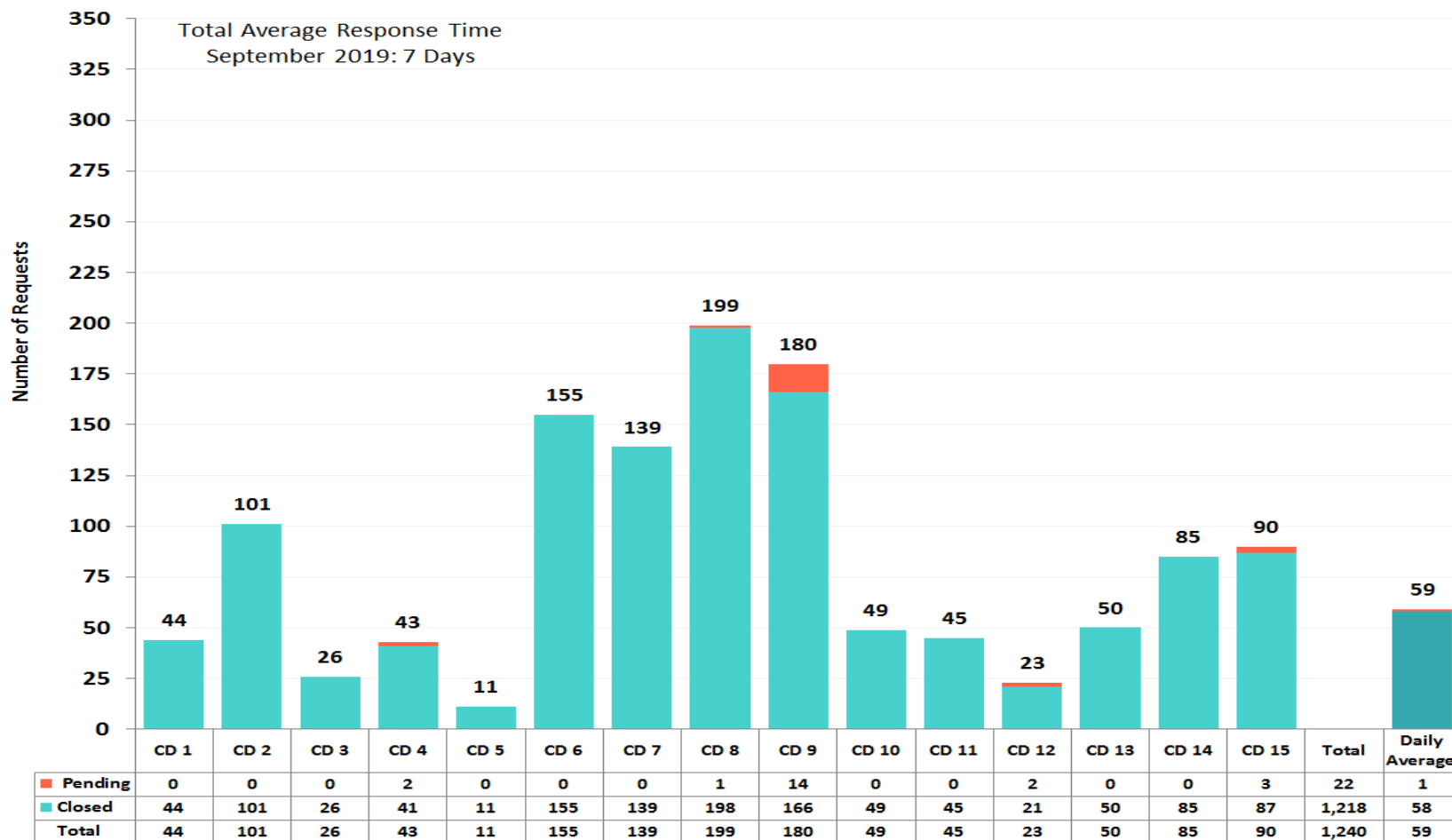
## Bulky Item Collection Service Requests by Council District January 2019 - September 2019



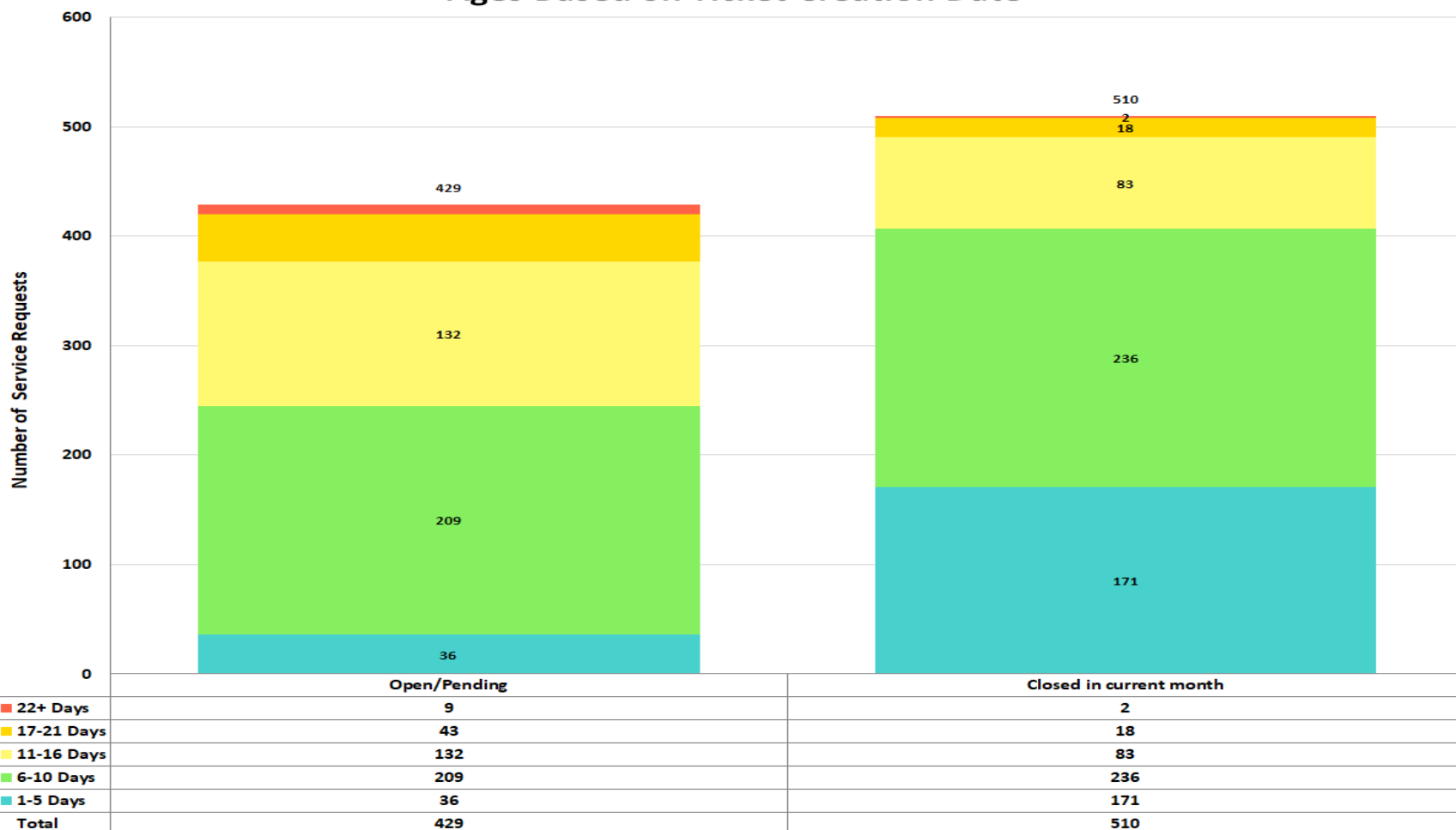
## Weekly Snapshot 10/11/19: October CARE Open/Pending Illegal Dumping Service Requests by Council District



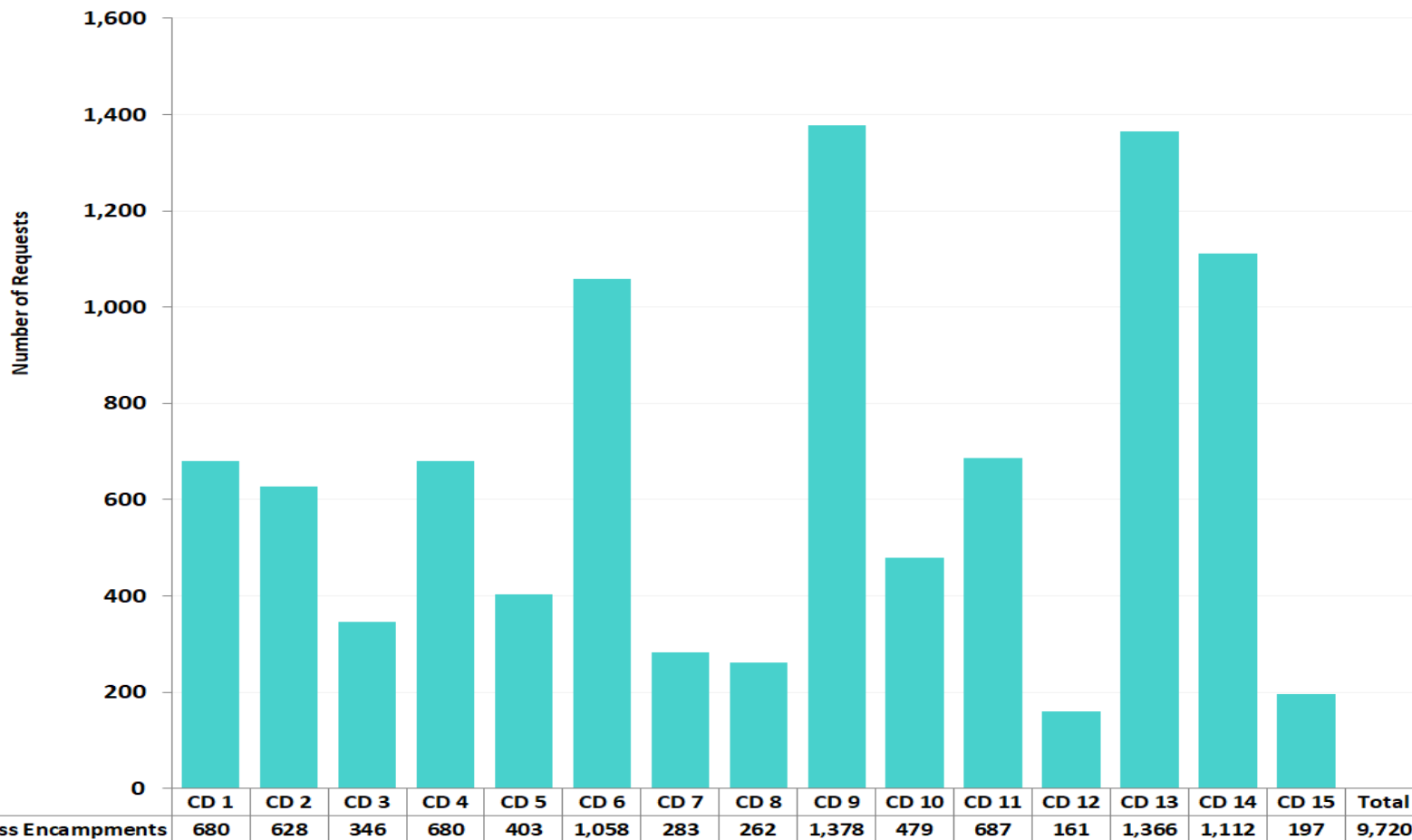
## MYLA311: CARE Illegal Dumping Service Requests by Council District September 2019



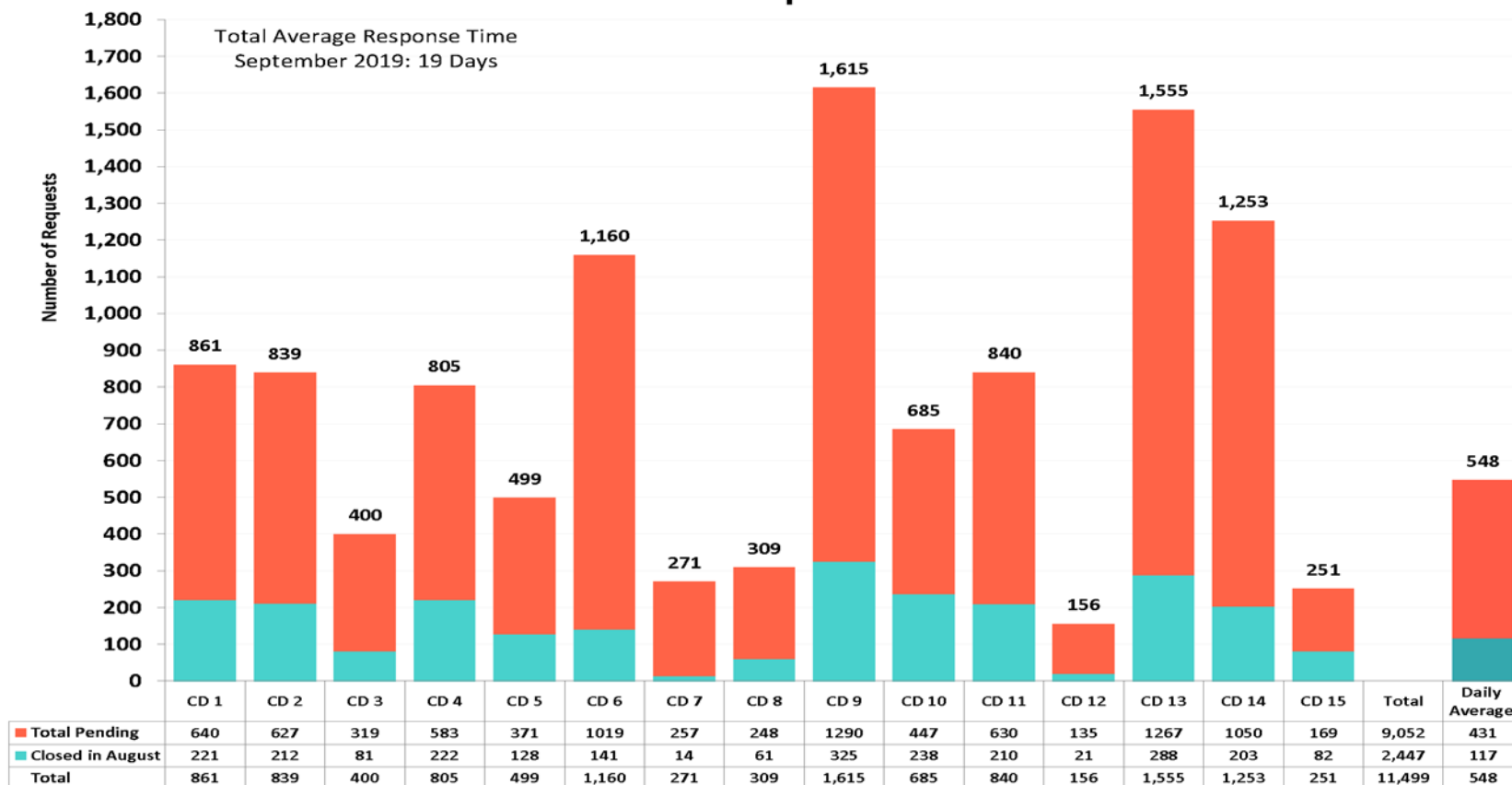
## Weekly Snapshot 10/11/19: October CARE Illegal Dumping Service Request Ages Based on Ticket Creation Date



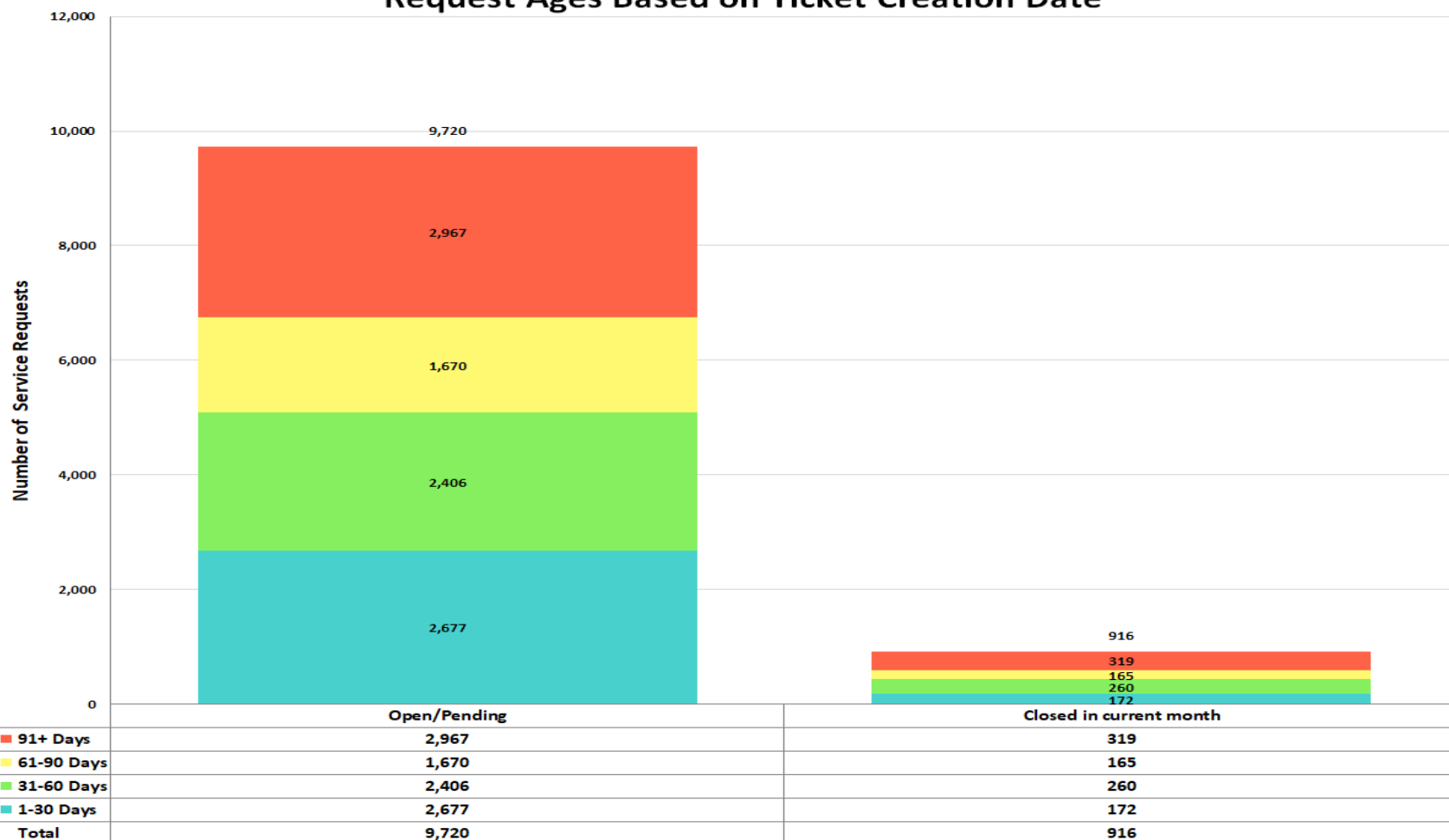
## Weekly Snapshot 10/11/19: October CARE Open/Pending Homeless Encampment Service Requests by Council District

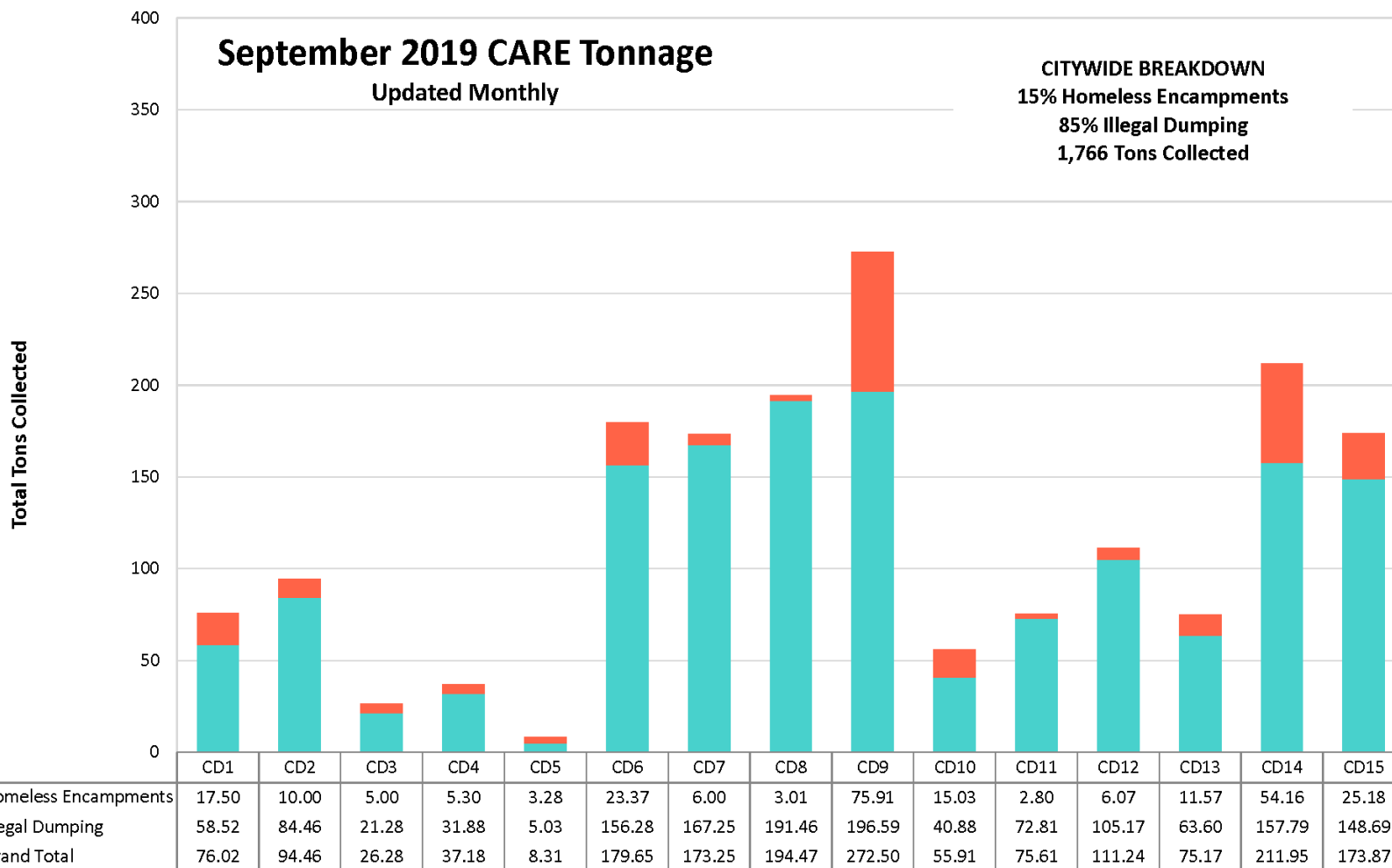


## MYLA311: CARE Homeless Encampment Service Request by Council District September 2019



## Weekly Snapshot 10/11/19: October CARE Homeless Encampment Service Request Ages Based on Ticket Creation Date





## Customer Care Center Call Volume and Wait Times: July 29, 2019 to August 13, 2019



On Aug 14, LA Sanitation switched to a new Interactive Voice Response (phone) system. The calls are routed and answered by our agents. Data is unavailable after this date as we are still fine tuning our new system.